

IAQA Membership Code of Ethics

PREAMBLE

This Code of Ethics signifies voluntary recognition by members of the Indoor Air Quality Association of the responsibilities and obligations of professional self-discipline.

The purpose of the code is to inform the public that IAQA members intend to maintain a high level of ethical behavior and professional performance. The code expresses the standards of professional conduct expected of members in their relationships with clients, colleagues, members of allied trades, and the general public.

By joining IAQA members voluntarily agree to fully comply with the requirements of the Code and recognize that if the conduct of a member falls below the required standards as set forth in the Code, that member will be subject to the sanctions provided for in the Code.

IAQA has both Corporate and Individual members. This code applies equally to all classes of membership. IAQA does not certify companies, but does have programs to certify individuals under several different certification designations. Separate codes of ethics are applicable to certified individuals.

CODE OF ETHICS

In recognition of their obligation to the public and the profession, IAQA members are required to comply with the following articles:

I/We will be honest and forthright in advertising.

I/We will provide services only after obtaining the necessary bonding and licensing required on a particular project or within a particular jurisdiction.

I/We will utilize the services and products of those who possess specialized skills, tools, or trades not possessed by us when circumstances call for work to be done which we are unable to perform.

I/We will stay abreast of new developments in technology, tools of the trade, building codes, industry standards and guidelines, and any other codes or information that directly affects our work.

I/We will perform services only after the applicable, generally accepted industry standards of care to be applied have been disclosed. I/We will follow such standards in work performed.

I/We will accurately represent the status of our membership within IAQA.

I/We will comply with the Bylaws of the Association.

I/we will comply with all Federal, state and local laws, regulations and licensing requirements applicable to our company.

I/We will promptly and courteously address any and all customer or consumer complaints and or inquiries and will fully explain the services, testing procedures and practices followed by our company in dealing with specific problems.